

School health and Wellbeing team  
Tower Hamlets GP Care Group CIC  
Island Health  
145 East Ferry Road  
E14 3BQ



বাংলা  
Soomaaliga

[Listen to this letter in Bengali](#)

[Listen to this letter in Somali](#)

## Re: Register on the School Health Portal

Tel: 0204 551 1414

Dear Parent/ Carer,

We would like to introduce ourselves as your School Health and Wellbeing team. We work with schools in Tower Hamlets to support children and young people around healthy lifestyle, immunisation, emotional health & wellbeing. We also provide additional support for children with long-term health conditions.

As your child is now in Reception class, later this year, they will have their **hearing** and **vision** screened and their **height** and **weight** measured as part of the National Child Measurement Programme (NCMP). These measurements are taken to provide information about your child's health, growth, and development. You can access further information on the following links:

- [Hearing Screening information](#)
- [Vision Screening Information](#)
- [Growth Screening Information](#)

We need you to **register on our online School Health portal** so we can safely share information about your child's health and any screening results. Please follow the steps below or watch this [helpful video](#).



Please click on the following link and use your email address, name, and phone number, then click "**register now**".

<https://app.schoolscreener.com/Portal/#/Towerhamlets/p/THh154/149084>



You will then receive an email from [no-reply@schoolscreener.com](mailto:no-reply@schoolscreener.com) (check your junk) please click on the "**confirm my account**".



Choose a password. Please remember to keep this safe so you can log into your account in the future.

4

Once registered, **please log-in** to read more about the growth, vision, and hearing measurements. If you **DO NOT** want your child's measurement to be taken, please **opt-out** on the portal. If you do not opt-out your child will be measured as part of the programme.

5

Once in the Portal, you will also be asked to fill out a **health questionnaire** about your child to help us understand if you need any additional support.

You can register on the portal using a smart phone or computer at home, school, or your local idea store. When using a computer, please use chrome, not internet explorer. For help, contact the School Health portal helpline on **020 395 84181**.

If you have any questions, please contact the School Health Team on the details below who will be happy to help:



**0204 551 1414** (free interpreter available)



[thqpcq.schoolnurses@nhs.net](mailto:thqpcq.schoolnurses@nhs.net)



To find out more about what's on offer for children, families and young people in your area visit the [Local Offer](#). If you need help with the Local Offer, call 020 7364 6495 or email [fis@towerhamlets.gov.uk](mailto:fis@towerhamlets.gov.uk).

All information held by the School Health Team will only be shared with your consent or where there is another legal basis for sharing. More information is available in the Privacy Notice which can be accessed via the [Tower Hamlets GP Care Group](#) website.

Yours sincerely,

Jacqui Montoute, Child Health Nursery Nurse, School Health Team

